



BOOK WITH CONFIDENCE

Benefit from our flexible Payment and Cancellation Policy

Due to the uncertainties linked to the current COVID-19 pandemic, Soneva has introduced a new flexible Payment and Cancellation Policy to help guests plan ahead for their dream holiday.

Get in touch with our Reservations team now for more information or to re-arrange your stay.

Soneva Fushi

Season	Peak 2021 & 2022 (19.12.20- 10.01.21, 18.12.21-09.01.22)	Premium High 2021 (06.02.21- 20.02.21, 27.03.21-10.04.21, 23.10.21- 31.10.21)	High & Shoulder (11.01.21-05.02.21, 21.02.21-26.03.21, 11.04.21-22.10.21, 01.11.21-17.12.21)
Payment Policy	Upon confirmation: A non-refundable 25% deposit is required and 100% of the booking is required 90 days before arrival	Upon confirmation: A non-refundable 25% deposit is required and 100% of the booking is required 60 days before arrival	Upon confirmation: A non-refundable 25% deposit is required and 100% of the booking is required 30 days before arrival
Cancellation Policy	Non-refundable 25% deposit upon confirmation. 90 days or less prior to arrival: 100% of stay is retained	Non-refundable 25% deposit upon confirmation. 60 days or less prior to arrival: 100% of stay is retained	Non-refundable 25% deposit upon confirmation. 30 days or less prior to arrival: 100% of stay is retained

Soneva Jani

Season	Peak 2021 & 2022 (19.12.20- 10.01.21, 18.12.21-09.01.22)	Premium High 2021 (06.02.21- 20.02.21, 27.03.21-10.04.21, 23.10.21- 31.10.21)	High & Shoulder (11.01.21-05.02.21, 21.02.21-26.03.21, 11.04.21-22.10.21, 01.11.21-17.12.21)
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Cancellation Policy	Non-refundable 25% deposit upon confirmation. 90 days or less prior to arrival: 100% of stay is retained	Non-refundable 25% deposit upon confirmation. 60 days or less prior to arrival: 100% of stay is retained	Non-refundable 25% deposit upon confirmation. 30 days or less prior to arrival: 100% of stay is retained



Soneva Kiri

Type of Villa	Season	Payment Policy	Cancellation Policy
All One and Two Bedroom Villas	All Year (Excluding Peak)	7 days prior to arrival: 100% of stay	7 days prior to arrival: 100% of stay
Three Bedroom Villas and above	All Year (Excluding Peak)	Upon confirmation: A non-refundable 25% deposit is required and 100% of the booking is required 30 days before arrival	30 days prior to arrival: 25% of stay 30 days or more prior to arrival: 100% of stay
All villa categories	Peak (18.12.21 - 05.01.22)	Upon confirmation: A non-refundable 25% deposit is required and 100% of the booking is required 90 days before arrival	90 days prior to arrival: 25% of stay is retained Within 90 days prior to arrival: 100% of stay is retained

Please see the below points with regards to border closure, positive COVID-19 test results, and Soneva Kiri's Nature Speaks offer:

- If the border of the client's country of residence or the border of the Maldives is closed and the client is unable to travel, Soneva can keep the booking deposit for up to two (2) years to be used for a future stay, or the deposit can be refunded.
- If the client receives a positive COVID-19 test result and is unable to travel, Soneva can keep the booking deposit for up to two (2) years to be used for a future stay, or the deposit can be refunded.
- For the Soneva Kiri Nature Speaks offer, Soneva requires a 100% non-refundable deposit upon confirmation, but travel plans and stay dates can be adjusted by the client up to 24 hours before travel.